

AXIS Incident Commander is a complimentary rapid triage and support resource for AXIS primary cyber insurance policyholders that will help them to navigate a cyber incident. Customers and/or brokers can contact Incident Commander 24/7 for technical support and guidance by calling **24x7 Global Hotline: +1 844 IC4 AXIS (+1 844 424 2947), 24x7 EMEA & APAC Hotline: +44 20 7050 8200** or email **IC@axiscapital.com**.

While not mandatory, the Incident Commander can expedite contact to the following pre-approved vendors and providers.

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## Breach & Privacy Attorney

### Borden Ladner Gervais LLP

BLGBreachResponse-National@blg.com

(833) 467-6376

[www.blg.com/en/services/practice-areas/cybersecurity-privacy-data-protection](http://www.blg.com/en/services/practice-areas/cybersecurity-privacy-data-protection)

### Norton Rose Fulbright Canada LLP

NRFC.Breach@nortonrosefulbright.com

(866) 273-2249

[www.nortonrosefulbright.com/en-ca/services/172fd60c/cybersecurity-and-data-privacy](http://www.nortonrosefulbright.com/en-ca/services/172fd60c/cybersecurity-and-data-privacy)

### DWF Group

Cyber.Canada@dwfgroup.com

Hotline: (888) 852-3596

[www.dwfgroup.ca](http://www.dwfgroup.ca)

### Fasken Martineau DuMoulin LLP

IncidentResponse@fasken.com

(844) 200-7505

[www.fasken.com](http://www.fasken.com)

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## Forensic & Ransomware Services

### Arete

Arete911@AreteIR.com

(866) 210-0955

[www.areteir.com](http://www.areteir.com)

### Asceris

IncidentResponse@ascaris.com

(833) 212-9285

[www.ascaris.com](http://www.ascaris.com)

### Booze Allen Hamilton

Global: incident@bah.com

Global: (888) 266-9478

[www.boozallen.com/markets/commercial-solutions/incident-response.html](http://www.boozallen.com/markets/commercial-solutions/incident-response.html)

### Charles River Associates

response@crai.com

(800) 743-5987

[www.crai.com/services/information-security-and-privacy](http://www.crai.com/services/information-security-and-privacy)

### LevelBlue

Response@cybereason.com

(800) 519-2743

[www.cybereason.com](http://www.cybereason.com)

### Mandiant

Investigations@mandiant.com

Hotline: (703) 996-3012

[www.mandiant.com/report-incident](http://www.mandiant.com/report-incident)

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## Crisis Communication Services

### JadeRoq, LLC

JMaloni@jaderog.com

(202) 834-9677

[www.jaderog.com](http://www.jaderog.com)

### Leidar

Crisis@leidar.com

(703) 215-5761

[www.leidar.com](http://www.leidar.com)

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