

AXIS Incident Commander is a complimentary rapid triage and support resource for AXIS primary cyber insurance policyholders that will help them to navigate a cyber incident. Customers and/or brokers can contact Incident Commander 24/7 for technical support and guidance by calling **24x7 Global Hotline: +1 844 IC4 AXIS (+1 844 424 2947), 24x7 EMEA & APAC Hotline: +44 20 7050 8200** or email [IC@axiscapital.com](mailto:IC@axiscapital.com).

While not mandatory, the Incident Commander can expedite contact to the following pre-approved vendors and providers.

## Breach & Privacy Attorney

### Borden Ladner Gervais LLP

BLGBreachResponse-National@blg.com  
(833) 467-6376  
[www.blg.com/en/services/practice-areas/cybersecurity-privacy-data-protection](http://www.blg.com/en/services/practice-areas/cybersecurity-privacy-data-protection)

### DWF Group

Cyber.Canada@dwfgroup.com  
Hotline: (888) 852-3596  
[www.dwfgroup.ca](http://www.dwfgroup.ca)

### Norton Rose Fulbright Canada LLP

NRFC.Breach@nortonrosefulbright.com  
(866) 273-2249  
[www.nortonrosefulbright.com/en-ca/services/172fd60c/cybersecurity-and-data-privacy](http://www.nortonrosefulbright.com/en-ca/services/172fd60c/cybersecurity-and-data-privacy)

### Fasken Martineau DuMoulin LLP

IncidentResponse@fasken.com  
(844) 200-7505  
[www.fasken.com](http://www.fasken.com)

## Forensic & Ransomware Services

### Arete

Arete911@AreteIR.com  
(866) 210-0955  
[www.aretair.com](http://www.aretair.com)

### Charles River Associates

Incident.Response@crai.com  
(800) 743-5987  
[www.crai.com/services/information-security-and-privacy](http://www.crai.com/services/information-security-and-privacy)

### Asceris

IncidentResponse@ascaris.com  
(833) 212-9285  
[www.ascaris.com](http://www.ascaris.com)

### LevelBlue

Response@cybereason.com  
(800) 519-2743  
[www.cybereason.com](http://www.cybereason.com)

### Booze Allen Hamilton

Global: incident@bah.com  
Global: (888) 266-9478  
[www.boozallen.com/markets/commercial-solutions/incident-response.html](http://www.boozallen.com/markets/commercial-solutions/incident-response.html)

### Mandiant

Investigations@mandiant.com  
Hotline: (703) 996-3012  
[www.mandiant.com/report-incident](http://www.mandiant.com/report-incident)

## Crisis Communication Services

### JadeRoq, LLC

JMaloni@jaderoq.com  
(202) 834-9677  
[www.jaderoq.com](http://www.jaderoq.com)

### Leidar

Crisis@leidar.com  
(703) 215-5761  
[www.leidar.com](http://www.leidar.com)

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