

AXIS Incident Commander is a complimentary rapid triage and support resource for AXIS primary cyber insurance policyholders that will help them to navigate a cyber incident. Customers and/or brokers can contact Incident Commander 24/7 for technical support and guidance by calling **24x7 Global Hotline: +1 844 IC4 AXIS (+1 844 424 2947), 24x7 EMEA & APAC Hotline: +44 20 7050 8200** or email IC@axiscapital.com.

While not mandatory, the Incident Commander can expedite contact to the following pre-approved vendors and providers.

Breach & Privacy Attorney

Clyde & Co

Australia: CyberResponseLine.Australia@clydeco.com
Australia: +61 2 9210 4464
UAE: CyberResponseLine.MiddleEast@clydeco.com
UAE: +971 600 521 471
UK: CyberResponseLine.UK@clydeco.com
UK: +44 207 523 5333
Other Jurisdictions: www.clydeco.com/en/emergency/cyber-breach-response-line
www.clydeco.com

Kennedys

UK/EMEA/Australia: AXISGlobalCyber@kennedyslaw.com
UK/EMEA: +44 203 137 8749
Australia: +61 3 9498 6688
www.kennedyslaw.com

Atmos

Australia: response@atmosgroup.com.au
Australia: +61 1800 737 667
New Zealand: response@atmosgroup.co.nz
New Zealand: +64 800 200 027
www.atmosgroup.com.au

Pinsent Mason

UK/EMEA/Singapore: Breach@pinsentmasons.com
UK/EMEA/Singapore: +44 207 741 6127
www.pinsentmasons.com

Mullen Coughlin

UK: Carrier.axisprivacy.UK@mullen.law
UK: +44 808 502 1654
www.mullen.law

DAC Beachcroft

UK/EU: DataRisk@DACBeachcroft.com
UK/EU: +44 (0)800 302 9215
LatAm: CyberLatAm@dacbeachcroft.com
LatAm: +56 2 2207 4455
www.dacbeachcroft.com

Forensic & Ransomware Services

Asceris

UK/EU/Australia: IncidentResponse@ascaris.com
UK/EU: +44 20 8720 7259
Australia: +61 1800 261 377
www.ascaris.com

Mandiant

UK/EMEA/APAC: Investigations@mandiant.com
UK/EMEA/APAC: +1 703 996 3012
www.mandiant.com/report-incident

Arctic Wolf

UK/EMEA/APAC: NewCase@arcticwolf.com
UK/EMEA/APAC: +1 888 272 8429 ext.2
www.arcticwolf.com/solutions/incident-response/

S-RM

UK/Benelux: Cyberir@s-rminform.com
UK: +44 203 657 0588
Benelux: +31 30 2025 112
Singapore: +65 3125 5480
www.s-rminform.com

CrowdStrike

UK/EMEA/APAC: Services@crowdstrike.com
UK/EMEA: +44 118 370 1800
APAC: +61 2 9925 4300
www.crowdstrike.com/en-gb

Kroll

UK/EMEA/APAC/LatAm: CyberResponse@Kroll.com
UK/EMEA: +44 203 885 0882
APAC: +800 908 015
LatAm: +55 11 3192 8181
www.kroll.com

Booz Allen Hamilton

Global: incident@bah.com
Global: +1 888 266 9478
www.boozallen.com/markets/commercial-solutions/incident-response.html

Crisis Communications Services

JadeRoq, LLC

JMaloni@jaderog.com
+1 202 834 9677
www.jaderog.com

Leidar

Crisis@leidar.com
+1 703 215 5761
www.leidar.com

Fleishman Hillard

CrisisUK@fleishman.com
+44 (0) 208 618 1736
www.fleishmanhillard.co.uk

Forensic Accounting & Claims Preparation Services

Baker Tilly

Ben.Hobby@bakertilly.com
+44 (0)20 7065 7925
www.bakertilly.com

MDD Forensics

pisaac@mdd.com
+44 77 2550 9918
www.mdd.com

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